

The
Cat Doctor
of Dover



Joann Young, DVM

"Let Us Give Quality Care To Your Cat Family Members."

April 9, 2003

To Whom it May Concern:

I am pleased to highly recommend Mr. Dick Johnson and the PineBrook Corporation for any construction job that you may require. I hired the PineBrook Corporation to build a 2,500 sq. ft. veterinary hospital in 2001, and Mr. Johnson and his corporation exceeded my expectations with his professionalism and the quality of work performed.

I was living in Washington State during the construction, and I was very concerned about starting a project when I could not be on-site as often as I would have liked. When we interviewed him for a bid, he was comfortable and reassuring, and has been very trustworthy in all of my dealings with him. My fears about building from a distance were groundless, and Dick kept me very well-informed and apprised of the work in progress. During my monthly site visits, the quality of the work and materials was evident, and the site was remarkably clean at the end of the workday.

He was also quite tolerant of the innumerable design modifications that came up, and made some excellent suggestions (such as using the space under the roof for storage and the heating system, which would have been wasted if we kept to the architect's plans).

After the building was completed, I have kept in touch with Mr. Johnson, and he has responded promptly to any questions I had for more than a year. Linda and Betty in the office have also been very helpful. I once had a question for Dick, and he showed up within an hour to check up on what was wrong!

I highly recommend the PineBrook Corporation, and I would positively hire them again for any future projects. Please feel free to contact me if I may be of more assistance to Mr. Johnson and his family.

Sincerely,

Joann E. Young, D.V.M.

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